From: (042)(035)To: Microsoft ATR Date: 1/23/02 10:32pm **Subject:** Microsoft Settlement

Dear Sir/Madam,

I find it appalling that Microsoft, for all intents and purposes, will not be penalised for the monopolistic business practices they have engaged in and the contempt with which they have treated PC users and consumers worldwide.

Your job here is to hold them accountable and at the same time ensure they are deterred from engaging in such practices again.

A softly, softly approach will not be a win for the computing public nor will it discourage those that follow after Microsoft.

Michael Walker

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